

Joint Provider Surveyor Training

“Enjoyable, informative, and engaging training. Thank you!”

“The resident panel was AWESOME...very powerful.”

“The information was great and I will use the principles taught at JPST. Thank you!”

MOVING FORWARD

NURSING HOME QUALITY COALITION



The Michigan Department of Licensing and Regulatory Affairs partnered with the Moving Forward Nursing Home Quality Coalition in the Spring 2024 Bureau of Community and Health Systems Joint Provider Surveyor Training focused on Re-constructing Culture Change. On April 9 over 400 surveyors and nursing home providers attended the conference focused on improving the quality of care and quality of life for residents and empowering staff.

Evaluation conducted by the



After attending the training, participants had significantly improved self-reported knowledge and confidence scores.*

*Analyses conducted on 30 participants who completed pre- and post-surveys



87% agreed the training gave them important information on individualizing care plans



89% agreed the training gave important information on the practicable levels of physical, mental, and psychosocial wellbeing



88% agreed training gave important information on person- directedness



90% agreed the concepts covered in the training were presented in a way that made them understandable



**MICHIGAN HEALTH
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